

AUSTRALIA UNITED KINGDOM CHAMBER OF COMMERCE

BUSINESS COMMITMENT

The Australia – United Kingdom of Chamber is committed to creating an open, diverse and respectful community of Members and partners to grow and enhance the bilateral relationship between Australia and the United Kingdom. It is important to us that our Members, partners, guests and Chamber team members behave professionally and feel welcome and respected during all Chamber events, activities and interactions.

As part of this commitment, we do not accept discrimination, disrespectful or threatening behaviour of any type between or towards any individual or organisation engaged with the Chamber or attending Chamber events.

Should any individual or company feel that they have experienced adverse behavior at a Chamber event or through engagement with the Chamber and its community they are requested to please contact the CEO of the Chamber.

Upon joining the Chamber or attending Chamber events, the following Code of Conduct is taken as accepted upon registration.

CODE OF CONDUCT

1. Membership of and/or participation as a guest in events, meetings and activities of the Chamber are subject to the terms and conditions set out in this Code of Conduct.
2. As a professional business network organisation, the Chamber expects members and non-member participants in Chamber events and activities to observe and abide by the Code of Conduct, upholding the values, professionalism and integrity of the Chamber.
3. In the event of any breach or non-compliance by a Chamber Member or guest with any of the terms of the Code of Conduct, the Chamber reserves the right to take appropriate action against the defaulting party including exclusion from Chamber events, removal from event premises and suspension of membership. In the case of severe or persistent non-compliance with the Code of Conduct by a member, the Chamber reserves the right to cancel the membership of the defaulting Member without any recompense.
4. The obligations and responsibilities of all members of the Chamber and guests are as follows:
 - To engage in Chamber events in a professional manner, acting with integrity and respect when interacting with Chamber Members and guests.
 - To respect and comply with reasonable requests or directions given by Chamber staff- for example at Chamber events hosted at external venues- and not to act in such a way at any Chamber event or activity that would be likely to cause injury or harm to self or to others.
 - To respect the right of Chamber staff, Members and guests to a safe environment when attending events, meetings or activities hosted or facilitated by, the Chamber, free from harassment, abuse or discrimination.
 - To ensure that communication with Chamber employees and members is reasonable and professional and does not contain comments against any of them in their personal capacity.
 - To use any mailing or contact information of other Members in a manner that is appropriate, measured and aligned with GDPR requirements. Should you wish to share information that

you believe is relevant to all or certain members, please liaise with the Chamber's Membership Executive in the first instance to discuss an appropriate and effective approach.

- Not to comment on behalf of the Chamber unless specifically requested or delegated to do so by the Chamber's CEO or Chairman.
- Not to act in such a way that the Chamber reasonably considers to be prejudicial to the interests or reputation of the Chamber.
- Not to issue –via email, phone, SMS, social media or similar platform – any malicious, inflammatory, critical, defamatory, abusive or threatening messages or statements in relation to the Chamber or its Members or guests.